

	All Services, Classes, Events, Memberships
	Cancellation Policy

At Synergy Wellness Center, we understand that unanticipated events occasionally happen. In an effort to be understanding to all of our clients, and out of consideration for our staff's time, we have adopted the following cancellation policies:

Workshops and Events

If you signed up and paid for a single workshop and did not attend the workshop/event, Synergy Wellness Center will provide a credit equal to the paid amount towards any future workshop, event, class or appointment. We ask that you provide 12 hours advance notice of the need to cancel.

Yoga and Meditation Classes

If you signed up and paid for a single yoga or meditation class and did not attend the class, Synergy Wellness Center will provide a credit equal to the paid amount towards any future workshop, event, class or appointment. We ask that you provide 12 hours advance notice of the need to cancel.

Monthly Memberships

If you have a monthly membership, you may cancel this membership with 30 days written notice by mail or by emailing synergy@synergy-wellness-center.com

For All Scheduled Appointments:

Mental Health Counseling, Massage Therapy, Energy Healing, Life Coaching, Nutritional Counseling, Essential Oils, Speech/Language

Synergy Wellness Center may ask for a credit card to at the time you schedule your appointment to hold your appointment. You will not be charged until your appointment is held. In the event that you need to cancel, we ask that you provide 24 hours advance notice of the need to cancel.

If you are unable to give the minimum 24 hours advance notice, but if we are able to reschedule your appointment within the next 7 days or if another individual is able to be scheduled into the canceled time slot, there will be no charge to you for the canceled appointment.

If you are unable to give the minimum 24-hours advance notice or do not attend a scheduled appointment, and we are unable to fill your time slot, you will be charged for the appointment. At our discretion, this charge will be either automatically deducted from an existing payment method or the fee must be paid prior to your next appointment.

During the COVID-19 Pandemic, we have revised our Cancellation Policy as follows:

*Amid the ongoing uncertainty of COVID-19, we have **modified** our cancellation policy to offer greater **flexibility** to all our clients. We hope this will alleviate any stress and hesitation you have*

about an upcoming appointment. If you need to reschedule for whatever reason, and especially if you are not feeling well, we understand and request for you to please contact us as soon as possible to reschedule. To further support you, there will be no penalties for cancellations.

If you are experiencing a fever, cough, or sore throat, please reschedule your appointment for when you are no longer symptomatic. If you have been to a COVID-19-impacted area or have been in close contact with a person infected with COVID-19, we ask that you please reschedule your appointment for 14 days past the date of contact. Please note, we are requesting that clients wear face coverings when they arrive for their appointments.

Thank you for your understanding.

Synergy Wellness Center